

## Who we are:

Transportation is so basic that many of us overlook its overwhelming importance in our daily lives. Practically everything used in our homes, offices, or schools across Tennessee – from furniture to food items to clothing – requires a large and complex transportation network. The Tennessee Department of Transportation provides citizens of Tennessee and travelers with one of the best transportation systems in the country. TDOT is a multimodal agency with responsibilities in building and maintaining roads, aviation, public transit, waterways, railroads, cycling and walking. Our involvement ranges from airport improvements to funding transit buses to planning for river ports. The Department of Transportation has approximately 4,000 employees with four statewide region facilities in Knoxville, Chattanooga, Nashville, and Jackson. TDOT headquarters is located in downtown Nashville.



Statewide Resurfacing/Traffic Program Manager  
Project Management Division – Statewide Programs Section  
Nashville, TN  
\$100,896 – \$131,004 annually

### **Job Overview**

The Statewide Project Manager for Resurfacing/Safety/Traffic Technologies must use a risk-based, data-driven process to manage these programs designed to preserve transportation assets, maximize the service life of transportation infrastructure, and implement statewide technology advancements. This position will effectively manage resources, coordinate with both legislative and alternative delivery activities, and ensure the exchange of information between Project Team members, stakeholders, and applicable TDOT Divisions.

This position will implement Department policies and provide technical guidance to deliver the Region's Program Projects as part of the Division's strategic plan. This position will foster the implementation of national best practices that drive innovation, improve performance, and ensure project alignment with the Department's asset management lifecycle. This position will lead, mentor, and train the Region Resurfacing/Safety/Traffic Technologies Program Teams through empowerment, communication, and delegated authority.

### **Essential Job Duties**

- Manage resources through collaboration with Asset Management and support Region Managers of Program Projects in the management of external partners together with the Professional Services Division, including the negotiation of contracts, review of consultant invoicing, development of contract scopes, management of contract tasks, and completion of consultant grading for Region Programs.
- Ensure there is a direct relationship between quality and work outcomes by developing and implementing metrics for the Region Programs and coordinating with the Quality Team Lead in assisting with quality control tasks as per the TDOT Quality Assurance Process with respect to the Project Delivery Network (PDN).
- Assist in the development of a Consultant Acquisition Plan (CAP) by providing strategic leadership in coordination with Asset Management and Region Managers of Program Projects for the utilization of consultants supporting TDOT's program and project delivery. Serve on selection committees for professional engineering services. Provide support in the development of the Request for Proposal (RFP) by attending project-specific marketing meetings, determining scoring criteria, participating in project information sessions, serving as a scorer as part of the consultant acquisition process, and attending de-briefs with consultants.
- Partner with Asset Management to develop and understand project goals, industry standards, and opportunities for innovation as part of Resurfacing/Safety/Traffic Technologies projects.
- Assist Region Program Project Teams as part of a matrix organization in developing the project vision for those projects having the highest complexity and incorporating Resurfacing/Safety/Traffic Technologies needs into larger projects, where applicable; defining critical goals and intended outcomes for the RFP, schedule, budget, and quality in coordination with the Project Manager; supporting Region Program Project Management

staff by assisting in reviewing the Scopes of Work in collaboration with Project Teams; applying context-sensitive design strategies; proactively coordinating with Asset Management and applicable Divisions within TDOT to assess risks, ensuring consideration of constructability, operations and maintenance concerns, and developing solutions based on overall lifecycle costs as part of Functional Design Plans development per the Project Delivery Network (PDN); and forecast the cause and effect of implementing Alternative Technical Concepts (ATCs) related to Alternative Delivery project impacts with respect to Resurfacing/Safety/Traffic Technologies projects.

- Lead the Statewide Resurfacing/Safety/Traffic Technologies Program in providing exceptional customer service to both internal and external customers, ensuring continuity of needed transportation improvements, minimizing disruptions to the traveling public due to construction impacts, exercising effective listening skills, providing prompt responses, maintaining complete and accurate documentation, and communicating effectively.
- Remain current on revisions to design codes, standards, and guidelines related to legislation, design, funding, and project management used for delivering Resurfacing/Safety/Traffic Technologies programs; proactively assess risk factors on Region Programs; coordinate with each Project Team to minimize potential impacts to the scope, schedule, budget, and quality as part of the overall program; provide both direction and oversight in the development of PDN deliverables, partner with TDOT Divisions, resource agencies, and the construction industry to implement acquired knowledge to ensure program stability; and assist with Risk Assessments.
- Implement a tracking mechanism that ensures all workflow items accomplished by the Regions are addressed as per the PDN and within the time constraints laid out by the project's schedule.
- Assist in ensuring the Resurfacing/Safety/Traffic Technologies projects are consistent, predictable, and repeatable to provide for consistently high levels of achievement, mitigation of risk, and an established track record of success.

### **Qualifications**

- Bachelor's degree
- 6 years of demonstrated competency in a transportation related functional area
- 6 additional years of demonstrated competency in effectively managing transportation projects
- Project Management Professional (PMP) Certification, Certified Associate in Project Management (CAPM) or Professional Engineer (PE)

OR

- Bachelor's degree
- 10 years of demonstrated competency in a transportation related functional area with 4 years substituting for the required licenses or certifications
- 6 additional years of demonstrated competency in effectively managing transportation projects

OR

- Associate degree
- 12 years of demonstrated competency in a transportation related functional area with 4 years substituting for the required licenses or certifications
- 6 additional years of demonstrated competency in effectively managing transportation projects.